

# HOW TO RETURN MERCHANDISE

**Yogi's, Inc. wants your complete satisfaction! If you have a problem with an item or your order please let us know. We can only help you if you talk to us.**

1. All returns must be made within 90 days of purchase. All returns must be in resale or new condition and with original packaging in tact. Items scratched or damaged in return shipping due to inadequate packaging will be returned and no credit will be issued. Copy of original invoice must also be enclosed. Any returns beyond 90 days, or without original packaging will be subject to a restocking charge. If a restocking charge is assessed you have up to 30 days to protest it.
2. Please call **Yogi's, Inc.** at **800-373-1937** for a return authorization number and instructions on your return.
3. You will need to fill out the information below on the items you want to return & please state the reason for your return. If the part is defective, not up to your standards, or any other reason, please state this on the form below. Returns will be delayed or even returned to you if you do not fill out the information below.
4. Make sure to wrap the items carefully, place them in a sturdy box and secure with tape. Do not leave items loose in the box as they will most likely be damaged in shipping.
5. You are responsible for return shipping charges and insurance and we do not accept **COD** returns.
6. For further question please call us at **800-373-1937** during normal business hours.

**Your Name:**  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Customer Code:** \_\_\_\_\_  
**Ph:** (\_\_\_\_) - \_\_\_\_ - \_\_\_\_\_  
**Credit Card #** \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_  
**Exp Date:** \_\_\_\_ - \_\_\_\_ **Card ID#:** \_\_\_\_

**RETURN CODES**

1 - Wrong Part	5 - Defective
2 - Received too late	6 - Poor quality
3 - Did not need	7 - Changed mind
4 - Did not fit	8 - _____

Please check the the original payment method so we can apply the refund properly.

\_\_\_ **Credit Card (enter card # above)**

\_\_\_ **Check/Money Order**

Code	Qty	Part #	Item Description	Price
_____	_____	_____	_____	\$ _____.
_____	_____	_____	_____	\$ _____.
_____	_____	_____	_____	\$ _____.
_____	_____	_____	_____	\$ _____.
_____	_____	_____	_____	\$ _____.
_____	_____	_____	_____	\$ _____.
_____	_____	_____	_____	\$ _____.
_____	_____	_____	_____	\$ _____.

**Return Authorization Number:** \_\_\_\_\_